

Final list of sources reviewed:

- [1] <https://www.nngroup.com/articles/user-centered-intranet-redesign-steps/>
- [2] <https://www.nngroup.com/articles/every-intranet-needs/>
- [3] <https://www.nngroup.com/articles/intranet-usability-guidelines/>
- [4] <https://firstup.io/wp-content/uploads/2021/05/Pulse-Demand-for-Modern-Intranet.pdf>
- [5] <https://www.nngroup.com/reports/intranet-portals-experiences-real-life-projects/>

Others:

- <https://www.nngroup.com/articles/intranet-information-architecture-ia/>
- https://media.nngroup.com/media/reports/free/Intranets_Government_Agencies_2001-2020_free.pdf

Best Practice	Sources
Corporate and Leadership Communications (Corporate announcements and messages from the leadership, Public-facing information about the organization, News about the industry and competition)	[2]
Information about and support of core functions	[2]
Repository of necessary resources	[2]
Tools and applications in a central place	[2]
Information about other teams and individuals	[2]
Consistent Design	[2] [5]
Credible Content	[2]
Effective Content Strategy	[3]
Clear and task specific information architecture	[3]
Single Search Field	[3]
Focus on consistent and basic design practices - build a design system	[3]
Personalization of information for employees	[4]
App and tools integrations	[4]
Employee directory / Employee lookup / Org charts	[5]