

# Knowing the website users

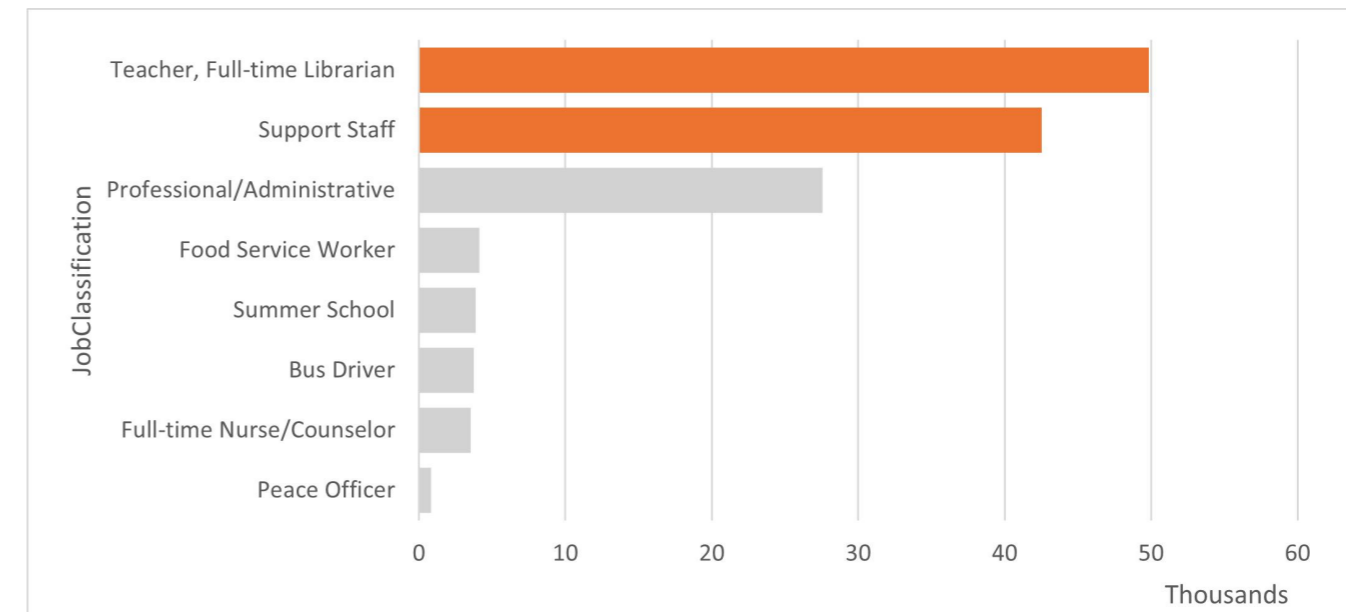


# Users

## Active Members

### Common Tasks

- Planning for Retirement
- Purchase Service Credit
- Estimate retirement benefits / Use calculator
- Optionally enroll in TRS-ActiveCare
- Submit Forms
- Access MyTRS to change account information

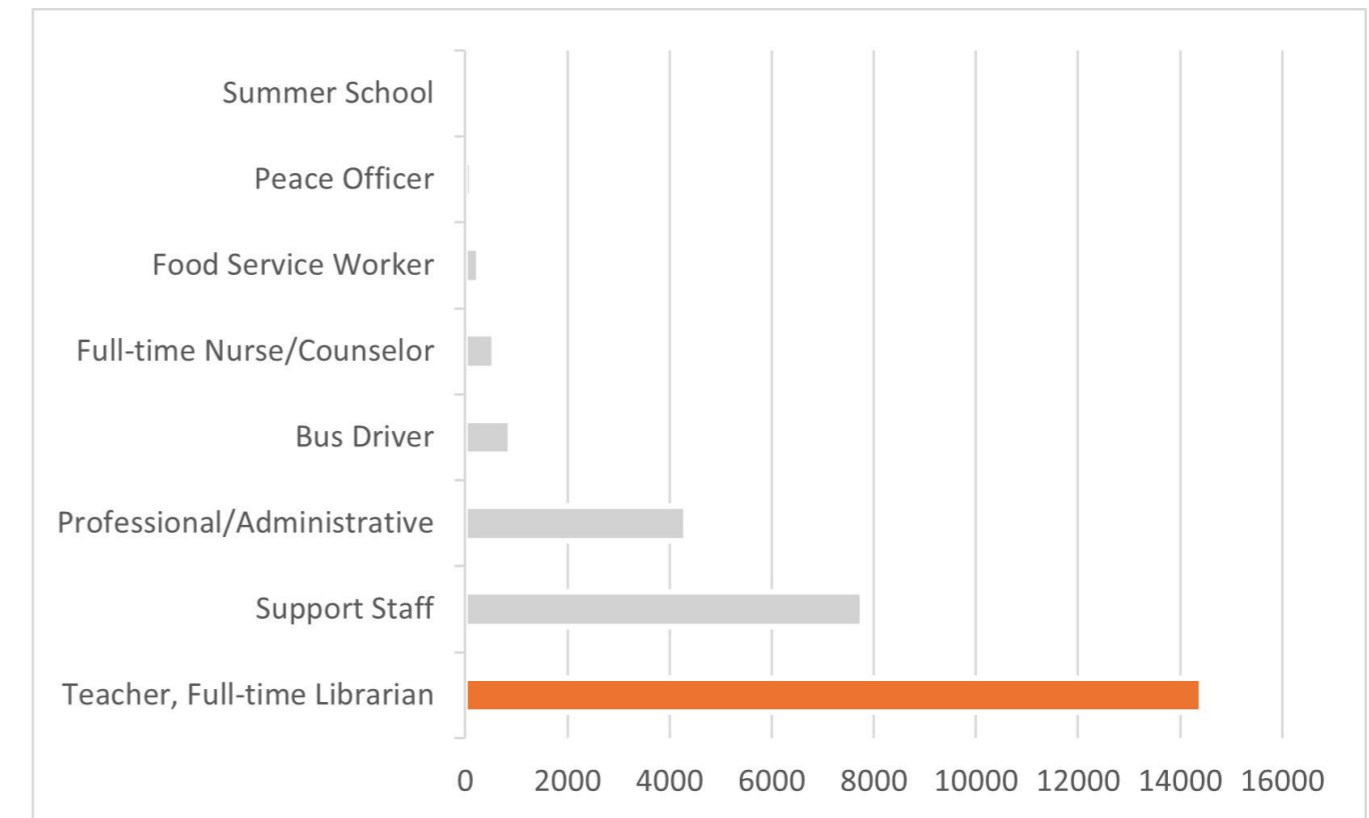


## Users

# Retirees

## Common Tasks

- Access Annuity Payment Schedule
- Employment After Retirement resources
- Optionally enroll in TRS-Care Medicare or non-Medicare.
- Submit Forms
- Access MyTRS to change account information

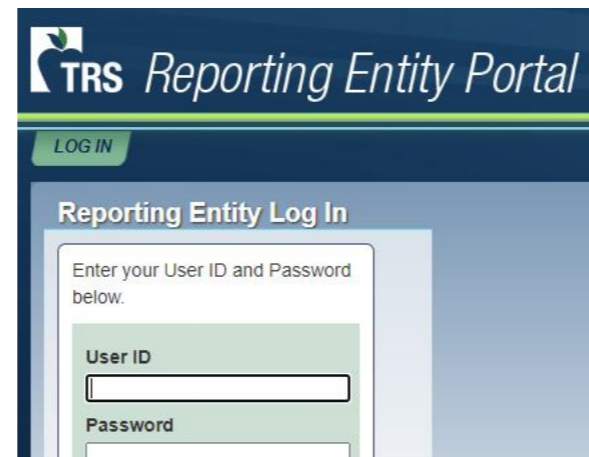


## Users

# Employers

### Common Tasks

- Generate and submit several reports related to TRS Contribution and Compensation
- Reports include - Regular Payroll (RP), Employee Demographic (ED), Employment after Retirement (ER)  
RP and ED Reports due on 6th of each month  
ER due on 10th of each month



# Beneficiaries

### Common Tasks

- Are designated by Active Members or Retirees for receiving TRS Benefits
- Access information about TRS Benefits and MyTRS portal.
- Inform TRS about the passing away of TRS Members

Users

## Vendors

### Common Tasks

- Look up upcoming solicitations by TRS
- Set up contracts with TRS to provide goods and/or services.



## Media Personnel

### Common Tasks

- Reach out to TRS Media Contacts for comments
- Keep track and report on TRS News, Policy changes, etc

## General Public

- Could include job seekers accessing the TRS Job Portal or browsing open positions